



Elorriko udala

LEGAL WARNING

Legal information.

General information in compliance with the “Law governing the information Society and Electronic Commerce Services (Lssice), Act 34/July 11 2002”

You are hereby informed that www.elorrioturismo.eus y www.visitelorrio.com are domains owned by ELORRIOKO UDALA / AYUNTAMIENTO DE ELORRIO.

The identifying and contact information for the owner of said webpages is:

- **Corporate name:** Elorrioko Udala.
- **Address:** Herriko Plaza, 1. 48230 Elorrio. Bizkaia.
- **Tax ID number:** P 4803900 B
- **Contact email address:** Council of Elorrio elorrio@elorrio.eus / Tourist office info@elorrioturismo.eus
- **Teléfono:** Council of Elorrio (+34) 946 582 712 / Tourist office (+34) 946 820 164

Intellectual Property

All intellectual and industrial property rights of the web-site or the *elorrioturismo/visitelorrio* portal (herein after "the portal") and the content there of (specifically, texts, images, sounds, audio, video, designs, creative concepts, software) are owned by the Council of Elorrio alternatively by the persons identified as the authors of the content and are protected by intellectual property legislation.

The Council of Elorrio shall not assume any liability arising from the use by any third party of the content of *the portal* and may exercise all civil or criminal actions available to it in the event that its intellectual property rights are infringed by the user. The re-use of the documents prepared or held by the Public Administrations is governed by the provisions of Act 37/2007, of 16 November, on re-use of information from the public sector.

Conditions of Use

1- The user may access, print, play, copy, and store all elements on the hard drive of the user's own computer or in any other physical support media, provided that the original context is maintained, no modification or alteration is effected there to and that the use there of is restricted for personal or educative purposes. The use or modification there of for commercial purposes is expressly forbidden, except with prior authorisation from the Council of Elorrio. The use for commercial purposes or the modification of the programmes that may be downloaded from *the portal* is also forbidden.

2- It is forbidden to make use of the content or services of *the portal* for any action that contravenes current legislation and especially, but without limitation to the following:

- a) Act to the detriment of the Council of Elorrio or to third parties.
- b) Use any unauthorised means so as to modify or re-direct the content and/or the services of *the portal*, or to attempt any such actions.
- c) Disseminate inappropriate or unlawful content that may constitute illegal acts such as any activity that serves to justify or defend acts of terrorism, pirated programmes, child pornography, threats, Confidence tricks, pyramid selling schemes, viruses, corrupted files or hostile codes or any other content that may cause any losses or damages to the Council of Elorrio or to third parties.
- d) Damage, deactivate, overload or frustrate access to *the portal*, or interfere with the use and enjoyment of the service by any other person.
- e) Use the content and/or services of *the portal* in an inappropriate manner for your own personal interests.
- f) Sell or distribute the contents and/or services of *the portal* or any part thereof.

3- The Council of Elorrio shall not be liable for any losses or damages that may be caused by any of the links included within *elorrioturismo/visitelorrio* which are not part of the Council of Elorrio, nor does it guarantee the proper functioning thereof.

4- In certain sections of *the portal* it is possible that any person may add or modify via the internet the content of these web-pages (specifically, blogs, forums, youtube). In these sections the information contained has not been

revised by the Council of Elorrio and accordingly it does not guarantee the accuracy of the information available there in.

5- The Council of Elorrio reserves the right to delete without prior notice all content that contains texts, links, images, animations, videos or any other content that it may consider inappropriate. Furthermore, the Council of Elorrio may notify the pertinent authorities of any unlawful contents or acts carried out on *the portal*.

6- The Council of Elorrio does not guarantee the availability or the future continuity of *the portal* or of the services contained therein, and accordingly shall not be liable for any losses or damages that may be caused as a consequence of the unavailability and/or continuity of *the portal*.

7- The Council of Elorrio reserves the right to change or remove the services or contents from *the portal* at any time.

Data Protection Guarantee

The Council of Elorrio ensures the strictest confidentiality in the event of any collection or handling of data provided by its users. Furthermore, the legally required levels of security for data protection have been adopted and all of the means and technical measures within its power in order to avoid the loss, misuse, alteration, unauthorised access to and theft of the personal data provided, have been duly installed.

The personal data, after having been collected, shall be subject to data handling by and duly incorporated within the corresponding files of the Council of Elorrio. The data provided, as the case may be, shall be solely used for the purposes established in the data collection form.

The Council of Elorrio shall provide to users the appropriate technical resources so that, before providing any personal data, they may access the notice regarding the Data Protection Policy and any other relevant information and furthermore users may consent to the handling of their personal data by the Council of Elorrio.

User responsibility

The responsibility for the opinions expressed and the content introduced (whether in the form of data, texts, documents, music, photographs, images, graphics, videos, opinions or similar content) by the users of *the portal* is exclusively the responsibility of the respective authors. Such persons shall be liable for all losses and damages (whether to property, pain and suffering, indirect, caused to third parties, or of any other nature) that arise as a result of the use or the unlawful operation of the web-portal or of its elements.

In the subscriptions for services provided through *the portal*, in which access data is to be provided (user name and password), the registered person is responsible for the confidentiality of such data and for all of the actions that are carried out using this access data. In the event that an unauthorised use of the account or any other security breach is being carried out, you must notify the Council of Elorrio. It is recommended that to disconnect from the restricted zone the links or buttons established for such purposes are used.

COOKIES POLICY

"Cookies"

The *elorrioturismo/visitelorrio* web-site uses cookies (small data files that the *elorrioturismo/visitelorrio* server sends to the computers of those users that access the web-page) only as required for the correct functioning and viewing of the web-site by the user.

Cookies allow websites to “remember” you, during one or several visits; they store information on your preferences so that they can offer you a personalised, easier and faster experience. Only the server that installed them can read their content. Please also note that this content is anonymous.

Although they are stored in your hard drive, being only letters or numbers means that cookies cannot in themselves Access personal information on your computer or pass on a virus, they can only track the way you browse a website.

The "cookies" used in *elorrioturismo/visitelorrio* shall in no event be used to collect information of a personal nature.

THE DIFFERENT KINDS OF COOKIES ARE:

COOKIES DEPENDING ON ACTIVE DURATION	
SESSION COOKIES	These cookies are designed to gather and store data when you access a website..They are usually used to store the information required to provide a service requested on one single occasion.
PERSISTENT COOKIES	These cookies are stored on your device and can be accessed and managed over the period of time defined by the entity responsible for the cookie, wich can range from minutes to several years.

COOKIES DEPENDING ON THE ENTITY MANAGING THEM	
OWN COOKIES	These are created by the person responsible for the website.

THIRD-PARTY COOKIES	These are cookies created and managed by other entities, such as providers of advertising, personalisation or analysis services. These third parties can produce anonymous data for us.
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COOKIES DEPENDING ON THEIR PURPOSE	
TECHNICAL COOKIES	These allow you to browse a website, platform or application and to use options or services that may exist, for example, controlling traffic and data communication, identifying the sesión, access to restricted parts of the website, remembering the items of an order, proceeding with the purchasing process for an order, making an application to sign up for or participate in an event, using security features while browsing, storing contents for broadcasting videos or sound, or sharing contents via social media.
PERSONALISATION COOKIES	These permit you to access the service with a number of general predefined features based on the series of criteria on your terminal, such as your language, the type of browser you use to access the service, the regional configuration from which you access the service, etc.
ANALYSIS COOKIES	These permit the person responsible for them to monitor and analyse user behaviour on the websites linked to them. The information collected by this kind of cookies is used to quantify website, application or platform activity and to create your browsing profile for those sites, applications or platforms. This way we can make improvements based on analysing your use of our services.
ADVERTISING/MARKETING COOKIES	These cookies permit the most efficient possible management of advertising spaces the publisher may have included in a website, application or platform from which the requested service is provided. Said advertising is based on criteria such as content or the frequency with which the advertisements are displayed.
BEHAVIOURAL ADVERTISING COOKIES. MARKETING	These cookies permit the most efficient possible management of advertising spaces the editor may have included in a website, application or platform from which the requested service is provided. They store information on your behaviour, obtained by constantly observing your browsing habits, so that we can show you advertising suited to your tastes.

Below we define the functions and cookies types used in www.elorrioturismo.eus / www.visitelorrrio.com, and their purpose:

OWN COOKIES

We use a tool which installs a cookie when you accept our Cookies Policy to remind us that you have accepted if you visit us again. If you want to remove the cookie, you will find instructions on how to do in the section on *Disabling cookies*.

OWN COOKIE – LANGUAGE CHOICE

We use a tool that installs a cookie indicating your preferred language. We use this cookie to remember your desired language when visiting our page.

THIRD PARTY COOKIES GOOGLE ANALYTICS. STATISTICS

Google Analytics is a behaviour analysis tool which starts working when you visit our website. This allows us to observe the way you use its different pages, to establish the uses you find more interesting and therefore to improve its contents. We also use this tool for the functions of display advertising, remarketing and to obtain users' demographic details.

You can find more information in the following links:

[Link 1](#)

[Link 2](#)

[Link 3](#)

THIRD-PARTY COOKIES. GOOGLE.

We use Google tools which directly install cookies from the Google domain via our website when you visit us. These tools do not reveal your personal details. These services can install cookies on browsing preferences, security, processes, advertising, personalisation, session state, analytics, geolocation and language preference. These cookies are also downloaded when you use the Google interactive map, which we use to show you where to find the companies and services announced on our website.

You can find more information in the following [link](#)

THIRD-PARTY COOKIES. YOUTUBE.

YouTube is a Google platform which installs a number of cookies on any page including a YouTube video. These cookies can measure the number and behaviour of YouTube users, including information that links your visits to our websites with your Google account. We use YouTube so that you can watch tourist videos about our city and its surroundings.

You can find more information in the following links:

[Link 1](#)

[Link 2](#)

SOCIAL MEDIA

The social media we interact with on our websites use cookies in their share buttons. We do not influence, control or issue results; this is the responsibility of each social media. When you sign up for a social media service with credentials you authorise that media to store a persistent cookie which remembers your identity and guarantees your Access to the services until they expire.

You can delete this cookie and revoke Access to the social media services by updating your preferences in that social media.

[Facebook](#)
[Instagram](#)

CONSENT

In order to be able to install cookies in your computer you must give your consent, either expressly, or by continuing to visit our websites, in which case we will consider your consent to be implicit.

REVOCACTION OF CONSENT

If you decide at a later date to revoke your consent, simply click on the residual “Cookies” button, go to “More information” and configure your browser to refuse cookies. You must also delete your history to remove those already installed.

DISABLING COOKIES

If, for any reason, you decide that you don't want cookies installed in your computer, you must configure your browser accordingly.

DISABLING COOKIES IN MICROSOFT OR APPLE OPERATING SYSTEMS

Below we give the links where you will find the necessary information to disable cookies in the most used browsers:

Internet Explorer	More information
Firefox	More information
Chrome	More information
Opera	More information

Safari	More information
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DISABLING COOKIES IN ANDROID AND IOS OPERATING SYSTEMS

Below we give the links where you will find the necessary information to disable cookies in the most used browsers:

Firefox	More information	More information
Chrome	More information	More information
Opera	More information	More information
Safari		More information

